

Summary

Welcome to select Lemon iT 717 mobile phone. This instruction manual explains the excellent performance of Lemon iT 717 mobile phone for details. Besides basic talking function, Lemon iT 717 mobile phone and system network also provides you with multiple practical functions and services to facilitate your work and leisure activity.

Lemon iT 717 mobile phone is specially designed for GSM900/1800 network environment and is automatic double frequency mobile phone. With the trend that GSM is gradually becoming the standard of the communication system in the world, you will possess the free space for random communication in double frequency network.

We provides with multiple special fitting parts including charging battery and rapid charger for your selection in Lemon iT 717 mobile phone, your can refer to chapter 1 of this instruction manual for the detailed description on these fitting parts. It is possible to result in danger if using fitting parts without permission from providers, the resulted damage will be out of maintenance guarantee.

LEMON reserves the right to modify the technical specification in this instruction manual without beforehand informing.

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1 For Your Safety

1-1 Device Safety

Read these simple guidelines. Not following them may be dangerous or illegal. Read the complete user guide for further information.

◆SWITCH ON SAFELY Do not switch the device on when wireless phone use is prohibited or when it may cause interference or danger.

- ◆ **ROAD SAFETY COMES FIRST** Obey all local laws. Always keep your hands free to operate the vehicle while driving. Your first consideration while driving should be road safety
- ◆ **INTERFERENCE** All wireless devices may be susceptible to interference, which could affect performance.
- ◆ **SWITCH OFF IN HOSPITALS** Follow any restrictions. Switch the device off near medical equipment.
- ◆ **SWITCH OFF IN AIRCRAFT** Follow any restrictions. Wireless devices can cause interference in aircraft.
- ◆ **SWITCH OFF WHEN REFUELING** Do not use the device at a refueling point. Do not use near fuel or chemicals.
- ◆ **SWITCH OFF NEAR BLASTING** Follow any restrictions. Do not use the device where blasting is in progress.
- ◆ **USE SENSIBLY** Use only in the normal position as explained in the product documentation. Do not touch the antenna unnecessarily.
- ◆ **QUALIFIED SERVICE** Only qualified personnel may install or repair this product.
- ◆ **ENHANCEMENTS AND BATTERIES** Use only approved enhancements and batteries. Do not connect incompatible products.
- ◆ **WATER-RESISTANCE** Your device is not water-resistant. Keep it dry.
- ◆ **BACK-UP COPIES** Remember to make back-up copies or keep a written record of all important information.
- ◆ **CONNECT TO OTHER DEVICES** When connecting to any other device, read its user guide for detailed safety instructions. Do not connect incompatible products.
- ◆ **EMERGENCY CALLS** Ensure the phone function of the device is switched on and in service. The keypad is active only in the Fold open mode. Touch as many times as needed to clear the display and return to the start screen. Enter the emergency number, then touch. Give your location. Do not end the call until given permission to do so.

1-2 About Your Device

The wireless device described in this guide is approved for use on the EGSM 900/1800 or 850/1900 networks. Contact your service provider for more information about networks. When using the features in this device, obey all laws and respect privacy and legitimate rights of others.

When taking and using images or video clips, obey all laws and respect local customs as well as privacy and legitimate rights of others.

Warning: To use any features in this device, other than the alarm clock, the device must be switched on. Do not switch the device on when wireless device use may cause interference or danger.

1-3 Network Services

To use the device you must have service from a wireless service provider. Many of the features in this device depend on features in the wireless network to function. These network services may not be available on all networks or you may have to make specific arrangements with your service provider before you can utilize network services. Your service provider may need to give you additional instructions for their use and explain what charges will apply. Some networks may have limitations that affect how you can use network services. For instance, some networks may not support all language-dependent characters and services. Network features are designated in this guide by (network service).

This Lemon iT 717 device is designed to be compatible with wireless service networks in many countries. Not all networks support all features offered in this device. For instance, Video Calls,

Video Sharing, Push-to-Talk, and Instant Messaging are not compatible with the networks in the United States of America. Your service provider may have requested that certain features be disabled or not activated in your device. If so, they will not appear on your device menu. Your device may also have been specially configured. This configuration may include changes in menu names, menu order, and icons. Contact your service provider for more information.

1-4 Enhancements, Batteries, and Chargers

Always switch the device off and disconnect the charger before removing the battery. Check the model number of any charger before use with this device.

Warning: Use only batteries, chargers, and enhancements approved by Lemon iT 717 for use with this particular model. The use of any other types may invalidate any approval or warranty, and may be dangerous. For availability of approved enhancements, please check with your dealer. When you disconnect the power cord of any enhancement, grasp and pull the plug, not the cord.

2 Device key-press and function

2-1 Device Key-press Appearance:



2-2 Device Key-press Function:

- 1. [OK key] : Press left function key to show main menu in standby mode
- 2. [SIM Key] Use this key to make call and receive call. Check the call records
- 3. End Key
 - (1). End the call.
 - (2). Back to standby mode.
 - (3). Refuse the incoming call.
 - (4). Long last pressing to power on/off.

- 4. [Side key]
 - Up side key: to turn up volume
 - Down side key : to turn down volume

3 Essential Indicators

3-1 ICO List

ICO	Specification
	Network signal intension
	Keypad locked
	Vibration
	Vibration & Ringtone
	Ringtone
	Vibration first & Ringtone second
	Plug handsfree
	SMS
	Email

	Start Bluetooth
	EDGE
	Set and start alarm
	Start Stopwatch
	Start termless transfer
	Sending message
	Battery message
	Unanswered Call

4 Battery Information

4-1 Charging and Discharging

◆Your device is powered by a rechargeable battery. The full performance of a new battery is achieved only after two or three complete charge and discharge cycles. The battery can be charged and discharged hundreds of times but it will eventually wear out. When the talk and standby times are noticeably shorter than normal, replace the battery.

◆Use only **Lemon iT 717** Solution approved batteries, and recharge your battery only with

Lemon iT 717 Solution approved chargers designated for this device.

If a replacement battery is being used for the first time or if the battery has not been used for a prolonged period, it may be necessary to connect the charger then disconnect and reconnect it to begin charging the battery.

◆ Unplug the charger from the electrical plug and the device when not in use. Do not leave a fully charged battery connected to a charger, since overcharging may shorten its lifetime. If left unused, a fully charged battery will lose its charge over time.

◆ If the battery is completely discharged; it may take a few minutes before the charging indicator appears on the display or before any calls can be made.

◆ Use the battery only for its intended purpose. Never use any charger or battery that is damaged.

◆ Do not short-circuit the battery. Accidental short-circuiting can occur when a metallic object such as a coin, clip, or pen causes direct connection of the positive (+) and negative (-) terminals of the battery. (These look like metal strips on the battery.) This might happen, for example, when you carry a spare battery in your pocket or purse. Short-circuiting the terminals may damage the battery or the connecting object.

◆ Leaving the battery in hot or cold places, such as in a closed car in summer or winter conditions, will reduce the capacity and lifetime of the battery.

◆ Always try to keep the battery between 15°C and 25°C (59°F and 77°F). A device with a hot or cold battery may not work temporarily, even when the battery is fully charged. Battery performance is particularly limited in temperatures well below freezing.

◆ Do not dispose of batteries in a fire as they may explode.

Batteries may also explode if damaged. Dispose of batteries according to local regulations. Please recycle when possible.

◆Do not dispose as household waste.

4-2 Operate Battery

◆Install battery

- 1, Aim the battery top (with metal point) at the metal reed in the back groove, then press the battery gently to fix it.
- 2, Put the cover on.

◆Take out battery

- 1, Switch off device at first.
- 2, Remove the battery cover.
- 3, Aim to the hemicycle groove and bring up the battery, then get it out.

◆Charging

Device will advise you to charge if necessary, please do it soon; otherwise it will be switched off itself.

- 1, Connect the device to electrical source.
- 2, when charging, the referential ICO will scroll until completed.
- 3, Turn off the power.

5 SIM Card

5-1 Install SIM Card

Please make sure the device is not connecting to power and no charging.

- 1, Take the battery out
- 2, Keep the metal side adown, put the SIM card gap correspond to groovy gap, then push the card in.

3, Fit the battery on.

5-2 Take the SIM Card out

Please make sure the device is not connecting to power and no charging.

- 1, Take the battery out
- 2, Push the SIM Card out.
- 3, Fit the battery on.

6 T-flash Card Use Guide

6-1 Install/Take out the T-flash Card

This device support T-flash card, Please make sure install the T-flash Card correctly. T-flash Card groovy locates the right side of SIM Card.

◆Install SIM Card

- 1,Switch off device, take the battery cover out.
- 2,Insert T-flash card according to instruction picture besides card groovy.

◆Take the T-flash Card out

- 1,Switch off device, take the battery cover out.

2, Press T-flash card slightly and then pull it out of card groove.

6-2 T-flash Card Use Guide

◆ Document operating

The following documents should be saved in T-flash Card: Photo pictures ([Camera]—[Photos]), MP3 ([Multimedia]-[Audio player]).

- 1, Connect device USB to PC with special data cable.
- 2, Enter [Main Menu]->[File Manager]->[Memory Card]

◆ T-flash Card Menu

Insert T-flash Card, then switch on your device or start T-flash Card from PC, these following menu will be set up:

MENU	Available formats
My Music	For MP3, WAV, AMR, MID, IMY, etc.
Videos	For MP4 format video

7 Device Use Guide

7-1 Characteristic Function

As a multimedia mobile phone, not only of basic phone function, the device support many special multimedia functions:

- Phonebook: Support phone number quick search. There are Up to 4 numbers to each phonebook record. Total 2000 entries phonebook records in device. Remove or copy records from device to SIM card. Support name card phonebook record.
- Call History: Device will save call record information automatically.
- Message: Save messages in device, 500 for capacity of mobile phone
- MMS: Support multimedia message with words, pictures, voice, etc.
- Audio Player: Device support MP3, WAV, AMR, MID, IMY, format Music.
- Sound Recorder: Device support dialing voice record and Environment voice record.
- Memory Card: Device support move memory function (USB) no matter when Switch Off or on device, then connect device to PC with data cable
- E-book: Support TXT format documents smaller than 2M.
- Extra Function: Includes calculator, unit converter, currency converter, stopwatch, E-book reader, answer machine.
- Settings: Set device and main display.

■ **User Profiles: Set device model**, customize tone setup, Volume, Alert Type, ring type, extra tone, network service, and etc.

8 Make Calls

8-1 Make Calls

◆ In the standby mode, touch the sign to input the numbers and touch the [clear] on the right down corner of the screen to delete wrong input. Touch [save] to add new contact to SIM1 or SIM2 card or device. Then, press SIM key to make call.

◆ Make Calls from call record

[Menu]—[Call History]

△ In stand by model, press SIM key to view call records for SIM 1 or SIM 2.

△, Select record then press SIM key to make call to any phone number in record

◆ EMERGENCY CALLS

Ensure the phone function of the device is switched on and in service. The keypad is active only in the standby mode. Press as many times as needed to clear the display and return to the start screen. Enter the emergency number, then press. Give your location. Do not end the call until given permission to do so.

8-2 Answer Calls

When there is incoming call, Device will give the corresponding register (vibration or ring). If network support, the device screen will display the caller's information.

1, Press SIM key to answer the call.

2, Press end key to end the call.

8-3 Call Setting

In calling model, Press left function key to enter call option menu, then get below items:

- Blacklist
- Whitelist
- Auto redial
- Background sound
- Call time display
- Call time reminder
- Auto quick end
- Reject by SMS

9 Messaging

User could use this device to send and receive EMS and MMS, which can enclose pictures, animations and rings in message

9-1 Message

- Write Message: touch to write a new message and touch [Option] to below menu:
 - Send to: Select item from [Enter recipient] and [Add from phonebook]
 - Input method
 - Add picture
 - Add sound

- Add video
- Add subject
- Slide options
- Switch to MMS
- Advanced: insert—text template, attachment, contact number, contact name, bookmark
- Save
- Details
- Inbox:
 - View new message in [Inbox]. Device will quiver or ring if receive new message.
 - press SIM key to call sender. Touch [Option] to below menu:
 - View: to read the message
 - Reply: Reply a message to sender.
 - Call sender: to make a call who sent message
 - Forward: Send to another one or more than one. Also be saved in device.
 - Delete: Delete message selected.
 - Delete all: Delete all the messages in inbox
 - Save to phonebook: add new contact or replace existing
 - Sort by: to show the message of list by date, sender, unread\read, message type, message size
 - Mark several
 - Mark as read
 - Advanced: copy to SIM; move to SIM; copy all; move all

- Drafts: Select one template and edit
- Outbox:
 - View message saved in [Outbox], both in SIM card and Device. Touch [Option] to below menu:
 - View: to read the message
 - Resend: resend the message selected.
 - Edit: Edit message selected.
 - Delete: Delete message selected.
 - Delete all: Delete all messages in [Out box].
 - Sort by: to show the message of list by date, sender, unread\read, message type, message size
 - Mark several
 - Mark as read
 - Advanced: copy to SIM; move to SIM; copy all; move all
 - Sent messages: touch [ok] to read the sent messages
 - Archive
 - Delete messages: to delete messages in inbox, drafts, outbox, sent messages, archive, all messages.
- Message Setting: User need finish correspond setting before use message function, touch [Message Setting] to below menu:
 - Text message: Touch to set below items:
 - ◆ Profile settings
 - ◆ Voicemail server
 - ◆ Common settings: Select Delivery report; reply path; save sent message

- ◆Memory Status: Touch to view SMS Status in SIM card and local device in n/m format.
- ◆Pref.storage: Select from SIM and phone
- Multimedia message: touch [ok]-[common settings] to set below items:
 - ◆Compose: touch to set [creation mode] in warning, free, restricted; [picture resizing] from 160*120. 320*240. off; on or off [Auto signature]; set [signature].
 - ◆Sending: touch to set [Validity period] from maximum, 1 hour, 1 week, 1 day, 12 hours, 6 hours; on or off [Delivery report] and [Read report]; [Priority] from high, low, medium
 - ◆Retrieval: touch to set [Home network] and [Roaming] from immediate, deferred, rejective; [Filter] to allow or reject anonymous and advertisement; [Read report] in send, never send, on request; on or off [Delivery report]
 - ◆Memory status: touch to show usage, used memory, free memory

9-2 Email

- Send and receive
- Write Email: touch to log in the mail servers
- Inbox: touch to enter received Email list
- Outbox: touch to enter sent Email list
- Sent: touch to enter Email list already be sent out.
- Clear mailbox: touch to delete all emails
- Clear marked Emails: touch to delete the marked emails
- Email accounts: touch to view
- Templates: touch to enter Email list in drafts such as—Dear friend, How are you?....

9-3 Broadcast Message

Check the available topics and related topic numbers with your service provider. Touch and

select

[Messages]> [Broadcast Message] and from the following:

- Receive Mode: touch to choose on or off
- Read Messages
- Languages
- Channel Setting-add: can add channels users like from channel title and channel ID

10 Phone Book

User could save name card information to device, including below items: name, telephone number, company name, e-mail, fax number, birthday, photo, movie, ring tone and incoming call group information. **There are total 2000 entries phone numbers in device.**

10-1Quick Search

This function will help user to reach all records in phone book which match letters user input in.

10-2 Search Entry

Enter name then touch [Search] to find items you want.

10-3 Add New Entry

Input phone number, then select save to SIM card or device. If save number to device, user could add below information for each number:

- Name
- Number

10-4 Copy All

- Copy all records from SIM card to device
- Copy all records from device to SIM card

10-5 Delete

10-6 Caller Group:

Select [Caller Group], choose a item, then and view members and edit [Group setting] including [Group name], [caller ringtone], [Caller Picture], [Caller Video], etc.

10-7 Extra Number

- Owner Number
- Service Dialing Number
- SOS Number: Up to 4 entries.

10-8 Settings

- Preferred storage
- Speed dial
- My number
- VCard version
- Extra numbers

- Memory Status
- Copy contacts
- Speed dial
- Move contacts
- Delete all contacts

10-9 Caller Picture

User could select photos from [File Manager] to set as picture of caller

10-10 Caller Ring Tone

User set ring tone as “caller ring tone”, which could be selected from system or memory card (should be sent to [User Profiles] firstly).

11 Call Center

11-1 Call history

■Missed calls

Enter [Missed Call] to view unanswered call list. Select one record then press left function key to view more details, including date, time, name ,number and how many times.

- Touch [Option] – [Advanced]to enter below menu:

- Call timers
- Call cost
- Text message counter
- GPRS counter

■ Dialed Calls

Enter [Dial Calls] menu to view recently call out phone number list, Select one record then press left function key to view more details, including date, time, name ,number and how many times.

■ Touch [Option] to enter below menu:

- View: touch to show the telephone number, date, time and calling times
- Call: touch to make a call
- Send message
- Save to Phone book
- Add to blacklist
- Edit before call
- Delete
- Delete all
- Advanced: touch to show call timers, call cost, text message counter, GPRS counter

■ Received calls

Enter [Dial Calls] menu to view recently answered call phone number list, Select one record then press left function key to view details, including date, time, name ,number and how many times.

■ Touch[Advanced] to enter below menu:

- call time

- call cost
- Text message counter
- GPRS counter

11-1 Call Settings

Enter [Advance settings] to choose on or off these bellows:

- [Blacklist] : Refuse all numbers' calling whose name is in blacklist
- [Whitelist]: only allow numbers' calling whose name is in whitelist
- [Auto redial]:
- [Background sound]
- [Call time display]
- [Call time reminder]
- [Auto quick end]
- [Reject by SMS]

12 Multimedia

12-1 Camera

There is 3 mega pixels in device. You can take pictures easily with device.

12-1-1 Camera setting

After enter camera preview mode, touch the screen to adjust exposal and adjust focus.

- Camera setting: touch the screen to adjust [Shutter Sound], [EV], [Banding], [Delay Timer]

and [Cont Shot].

■Image settings: Select [Image Size] from 2048*1536, 1600*1200, 1280*960, 640*480, 240*400

Select [Image Quality] from high, low and normal.

■White balance: Adjust white balance.

■Scene mode: Choose [Scene mode] from [Auto] and [Night].

■Effect setting: Add special effect to image.

■Storage: choose [phone] or [memory card]

■Restore Default: Back to original setting.

12-1-2 Take Pictures

■Adjust camera and take the view

■Press ok key to take the picture.

■Press SIM key to save images or touch [Clear] to back to camera mode.

■In the cont shot mode, images will be saved automatically

12-2 Image viewer

Touch [Image Viewer] to enter below menu:

■View

■Edit

■Print

■Browse style

■Send

■Use as

- Rename
- Delete
- Sort by
- Delete all files
- Storage

12-3 Video Recorder

Touch [Video Recorder] to take the AV, then touch [Option] to below menu:

- Camcorder Setting: Adjust EV, Night Mode, Anti-flicker, then touch [Done] to confirm and active setting.
- Video Setting: Select and adjust video quality, size limit reached, time limit reached, and record audio and encode format (can choose from H.264 and MPEG4), but the format of file recorded can just be 3GP.
- White balance: select from auto, daylight, tungsten, fluorescent, cloudy, incandescent
- Effect Setting: select from normal, grayscale, sepia, sepia green, sepia blue color invert
- Storage
- Restore Default

When doing AV record:

- Touch the screen adjust focus
- Select view
- Press ok key to begin.
- Press ok key to pause.

12-4 Video Player

Touch [Video Player] and select right video to enter below menu:

■Play: Adjust speed, volume, progress. Press center key to pause when playing videos, then press center key to continue.

■Storage: choose from phone and memory card

12-5 Photo Editor

■Photo artist: enter to select from file; capture from camera; resize image

■Image tiles: choose 2/4/9 image tiles

12-6 Audio Player

Refresh list updating from the phone or memory card.

■Settings : set[Player settings] in pre. Playlist from phone or memory card, list auto gen., repeat, shuffle; set [Display settings] in skin, spectrum display, lyrics display, set [Sound effects] in audio effect, bass enhancement, play speed, set [Bluetooth settings]

12-7 **AB Repeater**: Repeat voice documents.

12-8 Sound Record

■New record

■List

■Settings: set storage from phone or memory card; set file format; set audio quality from low, and high

12-9FM Radio

■Channel list

■Manual input

■Auto search

■Settings

■Record

- Append
- File list
- 12-10 Schedule FM Record
- 12-11Melody composer
- 12-12Side show

13 File Manager

13-1 Touch [File Manager] to view all documents in phone and T-flash card.

Touch [Option] to below menu:

- Open: Touch to show document list. Select target item to enter below menu:
 - Answer machine
 - Received
 - Audio
 - E-book
 - Photos
 - Videos
 - My music
- Format: Touch to format.

14 Settings

14-1 Dual SIM settings

- Dual SIM open
- Only SIM1 open
- Only SIM2 open
- Flight mode

14-2 Phone setup

- Time and Date: Select to enter below items:
 - Set Home City:
 - Set Time/Date
 - Set Format
- Schedule Power On/Off
- Language
- Preferred input method
- Display
 - Wallpaper
 - Screen saver
 - power on display
 - power off display
 - Interactive screen
 - Main menu effect
 - Show owner number
 - Screen switch effect
- Themes: there are 3 themes to be chosen

- Greeting Text
- Auto update of date and time
- Handwriting
- UART settings
- Misc Settings

14-3 Network Settings

- Network Selection
 - automatic
 - Manual
- Preferred networks

14-4 Security Settings

- SIM Lock: Normal PIN Code should be 1234; user should personalize the PIN code as soon as possible.
- Phone Lock: Normal Phone Code should be 1122, user should personalize the PIN code as soon as possible.
- Auto Keypad Lock
- Change Password

14-5 Connectivity

- Bluetooth
- Conn. Management
- Data account

14-6 Restore factory settings

14-7 Sound Effects

- Audi effect
- Bass enhancement

15 User profiles

There are many scene modes in device, for personalize device ring tone according to environment, including below items:

- General: For simple environment.
- Meeting: For meeting, and need be set before.
- Outdoor: For outdoor, and need be set before.
- Indoor: For indoor, and need be set before.
- Silent: For silence, and need be set before
- Headset: For insert headset, and need be set before.
- Bluetooth: For Bluetooth, and need be set before.
- Energy-saving: for saving power, and need be set before

[Customize] includes below items:

- Tone Setup: Select tone from previewed tone as incoming tone, power on, power off, message, keypad, etc. Also previewed tone for switch on/off and message. Select [Silent] to turn off correspond tone. [Keypad Tone] includes [Silent], [Click], [Tone].
- Volume: To set [Ring Tone] and [Key Tone] volume, from “Grade 1” to “Grade 7”
- Alert Type: Includes below items: [Ring Only], [Vibration Only], [Vibration and Ring], [Vibration then Ring]

- Ring Type: Includes [Single], [Repeat] and [Ascending].
- Extra Tone: Includes [Warning], [Error], [Camp On] and [Connect].
- Answer Mode: choose [Any key]

16 Organizer

User could enjoy this function as an assistant, touch ICO on the main menu to enter below menu:

16-1 Calendar:

User could input task list on special day and touch [View Tasks] to view all details of these records.

16-2 Tasks

Touch [Tasks] to view all records existed, then touch [Option] to below menu:

- View: Touch to see all details about item selected
- Add: Touch to add a new record, including below information:
 - Date
 - Call
 - Anniversary
- Style of alarm
- Edit Task

- Delete Task
- Delete All
- Send calendar: Including below item:
 - Send By SMS: Send to another phone by SMS
 - Send By MMS: Send to another phone by MMS
 - Save To File: Save task details to memory card or phone system

16-3 Alarm

There are total 5 alarm records; user could personalize “time”, “repeat style”, and “snooze style”and“alarm type for each record.

16-4 World Clock

User could touch cursor to the city location on the map to view the local time of that city.

16-5 Notes

16-6Sync accounts

16-7Phone sync

17 Extra

17-1Calculator

17-2Unit converter

17-3Currency converter

17-4Stopwatch

17-5Ebook reader

17-6 Answer machine

18-JAVA

18-1 JAVA

Opera Mini

18-2 JAVA Settings

- Java audio
- Java backlight
- **Java vibration**
- **Java virtual keypad**
- **Select SIM**
- **Java SIM Profile**
- **Heap size**

18-3 JAVA default security

19 Security & Help

Repair and Security

Your device is a product of superior design and craftsmanship and should be treated with care. The suggestions below will help you protect your warranty coverage.

19-1 Security

- , Keep device away from kids.
- To allow the device to reset, power the device off, and remove the battery from time to time

for optimum performance.

- , Make back-up copies of all important data.
- , Remember to follow any special regulations in force in any area, and always switch off your device when its use is prohibited or when it may cause interference or danger.

- , Keep the device dry. Precipitation, humidity, and all types of liquids or moisture can contain minerals that will corrode electronic circuits. If your device does get wet, remove the battery, and allow the device to dry completely before replacing it.
- , Do not use or store the device in dusty, dirty areas. Its moving parts and electronic components can be damaged.
- , Do not store the device in hot areas. High temperatures can shorten the life of electronic devices, damage batteries, and warp or melt certain plastics.
- , Do not store the device in cold areas. When the device returns to its normal temperature, moisture can form inside the device and damage electronic circuit boards.
- , Do not attempt to open the device other than as instructed in this guide.
- , Do not drop, knock, or shake the device. Rough handling can break internal circuit boards and fine mechanics.
- , Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the device.
- , Do not paint the device. Paint can clog the moving parts and prevent proper operation.
- , Use a soft, clean, dry cloth to clean any lenses (such as camera, proximity sensor, and light sensor lenses).
- , Use only the supplied or an approved replacement antenna. Unauthorized antennas, modifications, or attachments could damage the device and may violate regulations governing radio devices.

- , Use chargers indoors.
 - , Always create a backup of data you want to keep (such as contacts and calendar notes) before sending your device to a service facility.
- All of the above suggestions apply equally to your device, battery, charger, or any enhancement. If any device is not working properly, take it to the nearest authorized service facility for service.

19-2 Help

Refer below table if any problem of device. Otherwise, telex network carrier and ask for help.

Abnormity	Reason	Solve
Bad signal	1) Use device in weak signal area like park and basement	Move to window side or outside.
	2) Talk in busy time and busy line	Try to avoid
	3) Far away from basic signal	Ask carrier to support service area map.
After sound or cacophony	1) Network carrier's fault	End the talk and redial
	2) Badness line	
Unable switch on	Battery use up	Charging

Standby time be shorter	1) The same device works in different network, there will be different standby time	Switch off
	2) Battery is worn out	Change a new one
	3) Device will keep searching for base signal when there is no signal.	Move to another place
Useless SIM Card	1) Invalid SIM Card 2) Not in service area 3) Weak signal	Check with carrier Check the service area Move to window side or change to another network
No network service	1) Broken SIM Card. 2) SIM Card fixed incorrectly 3) Dirty SIM Card	Check with carrier Fix SIM Card again Clear SIM Card
Can not send message out	No service or no code	Contact carrier
Can not make & answer call	Set restrict dial already	Turn off restrict
Incorrect PIN	Enter the wrong password at least three times.	Contact carrier
No charging	1) Broken battery/charging 2) Temperature	Change new one Adjust temperature

	3) Bad touch	Check the touch
Can not input phonebook	Phonebook is full	Deletes one useless
Can not set some function	Network carrier no support	Contact carrier

Zone : North

State : Uttar Pradesh

City

1) ASC Name: Ankur Care Center
Agra

Contact Person: Mr. Ankur

Address: Block no. 28/2, Shop no. B111, Jyoti Building,
Opp post office near LG service centre, Sanjay Place, Agra-282002

Ph. No: **9412254152, 9319380777**

E-mail: ankur.agra@lemonmobiles.com

2) ASC Name: Jain Sons
Agra

Contact Person: Mr. V K Jain

Address: 3-A, Raghu Shopping Complex, MG Road, Agra
Ph. No: 056524000215, 05622853314
E-mail: jain.agra@lemonmobiles.com

3) ASC Name: Aadinath Telecom
Ajmer

Contact Person: Mr. Kamal Jain
Address: Near Dr. Chandra Narayan, Ghee Mandi, Naya
Bazar
Ph. No: 9982951217
E-mail: aadi.ajm@lemonmobiles.com

4) ASC Name: Infocare
Aligarh

Contact Person: Pranab Bansal
Address: No.-13,14, Vikram Arcade, Railway Road
Ph. No: 9359588880
E-mail: infocare.aligarh@lemonmobiles.com

5) ASC Name: SSS Telecom
Allahabad

Contact Person: Mr. Shailendra Tripathi
Address: 68, Zero Road (Behind Baxi Colour Lab), Allahabad
Ph. No: 9616171819, 9935156020

E-mail: sss.all@lemonmobiles.com

- 6) ASC Name:** BRBM Teleservices
Allahabad
Contact Person: Girish Kumar Aggarwal
Address: 30, VN Marg (City Hotel Building), Allahabad
Ph. No: 9335062777, 0532-2401511
E-mail: brbm.allahabad@lemonmobiles.com
- 7) ASC Name:** Customer Care Point
Budaun
Contact Person:
Address: 1st Floor, Plaza Market, Near Ghanta Ghar
Ph. No: 9719418537
E-mail: customer.budaun@lemonmobiles.com
- 8) ASC Name:** Mahadev Communication
Budaun
Contact Person: Mahadev
Address: Railway Crossing, Civil Lines
Ph. No: 9808291322
- 9) ASC Name:** Kissan Communication

Baghpat

Contact Person:

Mr. Vivek Arya

Address:

Opposite Gali No.-2,Court Road, Baghpat-250609

Ph. No:

9359366111

E-mail:

kissan.baghpat@lemonmobiles.com

10) ASC Name:

Mahalaxmi Mobile Repairing Center

Baghpat

Contact Person:

Mr. Sunil Kumar

Address:

Rastra Vandna Chowk,Chaudhary Market,

Baghpat-250609

Ph. No:

9837843533

E-mail:

maha.bha@lemonmobiles.com

11) ASC Name:

Muneer Telecom

Bareilly

Contact Person:

Farhat Ali Khan

Address:

Shop No.-13, Novelty Plaza, Near Roadways Stand

Ph. No:

9219747170, 9259580800

E-mail:

muneer.bareilly@lemonmobiles.com

11) ASC Name:

Shree Balaji Communication

Bulandshahr

Contact Person:

Mayur

Address: 1st Floor, Sharad Gyan Complex, Opp. Dr SC Gupta
Compound
Ph. No: 9219656300, 9259006500
E-mail: shree.bulandshahr@lemonmobiles.com

12) ASC Name: Shree Shyam Mobile Collection
Deoria

Contact Person: Jitesh Kumar
Address: Amar Jyoti Road, Deoria
Ph. No: 9838450681, 9936904247
E-mail: shyam.deoria@lemonmobiles.com

13) ASC Name: Triveni Computer Service
Etah

Contact Person: Vinod Kumar
Address: 688/01, Vijay Nagar, Opp. Sharda Cinema
Ph. No: 9368111681, 05742-235592
E-mail: triveni.etah@lqmobiles.com

14) ASC Name: Front Line Computers
Etawah

Contact Person: Mr. Puneet Kaushik
Address: 132, Civil Lines, Pakka Talab Chauraha,
Etawah-206001

Ph. No: 9219404194, 9358613014
E-mail: front.etawah@lemonmobiles.com

15) ASC Name: Care Electronics
Faizabad

Contact Person: Mr. Lakshman
Address: Shop No.-3, Build No.-5/11/114, Hamdani Kothi, Reed

Ganj

Ph. No: 9515492176
E-mail: care.faizabad@lemonmobiles.com

16) ASC Name: Gauri Infocare
Firozabad

Contact Person: Mr. Vinod Kumar
Address: 20, Ratan Vihar Complex, Suhad Nagar
Ph. No: 9319755155, 968111681
E-mail: gauri.firozabad@lemonmobiles.com

17) ASC Name: National Watch & Co.

Contact Person: Mr. Ameer Ahmed
Address: 84/85, Jassi Building, Railway Road, Ghaziabad
Ph. No: 9312847857
E-mail: national.gaz@lemonmobiles.com

18) ASC Name: VM Computer Services
Contact Person: Akash Singh
Address: Shop No-1, C-22, RDC, Ghaziabad